Assistive Technology Project
Telephone Intervention Rating Scales - USER

Scale 1

1 – Not at all/none (0 times in the last 3 months) **2** – Rarely (1-2 times in the last 3 months) **3** – Occasionally (About once a month) **4** – Often (More than once a month) **5** – Very frequently (More than once a week)	**1** – Strongly Disagree **2** – Disagree **3** - Neutral **4** - Agree **5** – Strongly Agree

Scale 2

1 – Strongly Disagree
2 – Somewhat Disagree
3 – Neutral
4 – Somewhat Agree
5 – Strongly Agree

Scale 3

1 – Excellent **2** – Very Good **3** – Good **4** – Fair **5** – Poor	**1** – Completely **2** – Mostly **3** – Moderately **4** – A little **5** – Not at all	**1** – Never **2** – Rarely **3** – Sometimes **4** – Often **5** – Always	**1** – None **2** – Mild **3** – Moderate **4** – Severe **5** - Very Severe

0	1	2	3	4	5	6	7	8	9	10
No pain										Worst imaginable pain

Scale 4

1 – Yes, limited a lot **2** – Yes, limited a little **3** – No, not limited at all	**1 –** not at all **2** – A little bit **3** – Moderately **4** – Quite a bit **5** - Extremely	**1** – All of the time **2** – Most of the time **3** – A good bit of the time **4** – Some of the time **5** – A little of the time **6** – None of the time	**1** – All of the time **2** – Most of the time **3** – Some of the time **4** – A little of the time **5** – None of the time

Scale 5

0	1	2	N/A
No more	A little more	A lot more	Does not apply

Scale 6

1. **Independent; no aid**
2. **Independent; use aid to assist**
3. **Independent but not as well as ever; now use aid to assist**
4. **Independent but not as well as ever; no aid**

5. **Sometimes need help**
6. **Usually need help**
7. **Always need help**
8. **Not able to complete activity anymore**

9. **Do not need to complete activity**

Scale 7

1 – Not at all/None **2** – Somewhat **3** – Quite a bit **4** – Very Much	**1 –** Always **2** – Sometimes **3** – Occasionally **4** – Rarely **5 –** N/A	**1** – More than 6 **2** – 3-5 **3** – 1-2 **4** – No one

Scale 8

0	1	2	3	4	5
Dissatisfied					Extremely Satisfied

Scale 9

1 – Not at all satisfied
2 – Somewhat dissatisfied
3 – Neutral
4 – Somewhat satisfied
5 – Very satisfied